

LOURDHU MANOJ KATARU

HEALTHCARE DATA ANALYST | SQL | REPORTING | DATA QUALITY

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PROFESSIONAL SUMMARY

Healthcare informatics professional with experience in SQL reporting, dashboard development, clinical data quality, Medicaid billing, and pharmacy operations. Master of Science in Healthcare Informatics with hands-on exposure to WellSky EHR and Epic Willow. Combines healthcare workflow knowledge with Excel, SQL, Tableau, Power BI, and Python to support operational reporting and investigate data discrepancies.

TECHNICAL AND HEALTHCARE SKILLS

Analytics: SQL, Excel, Tableau, Power BI, Python, dashboard reporting, data validation, reporting requirements, process documentation

Healthcare: EHR data quality, inpatient utilization, Medicaid claims, denial review, ICD-10-CM, CPT, HIPAA

Systems: WellSky EHR, Epic Willow, payer portals, Salesforce, Pyxis, Connexus, EnterpriseRx, WPMS

PROFESSIONAL EXPERIENCE

CareTruly Healthcare LLC | West Allis, WI

Billing and Revenue Cycle Specialist | May 2026 - Present

- Manage end-to-end Medicaid revenue cycle workflows for Molina Healthcare, My Choice Wisconsin, and Community Care, including claim preparation, submission, status review, and payer follow-up.
- Validate patient demographics, authorizations, EVV records, billing codes, and service documentation before submission to improve clean-claim accuracy and compliance.
- Improved claim-submission workflows by standardizing Excel trackers, prioritizing billing queues, and accelerating claim corrections.
- Performed pre-bill quality audits to identify submission errors and address avoidable denial risks.
- Track remittance advice, outstanding claims, denial reasons, and payment discrepancies in WellSky EHR and payer portals; correct and resubmit claims while maintaining HIPAA and Medicaid compliance.

Ascension Columbia St. Mary's | Milwaukee, WI

Certified Inpatient Pharmacy Technician | Feb 2026 - May 2026

- Supported safe, timely medication distribution in an acute-care hospital using Epic Willow for order workflows, patient profiles, and documentation.
- Restocked Pyxis cabinets, maintained controlled-substance records, prepared non-hazardous IV products, and supported operating-room medication carts.

Walmart Pharmacy | Plymouth, WI

Certified Pharmacy Technician | Nov 2025 - Jan 2026

- Processed prescription data entry, insurance adjudication, and dispensing workflows in Connexus, EnterpriseRx, and WPMS, including Medicare and Medicaid claims.
- Resolved third-party rejections, prior-authorization issues, refill synchronization, and patient-profile discrepancies with pharmacists and providers.

PROFESSIONAL EXPERIENCE — CONTINUED

Softech Technology Group Inc. | Remote

Data Analyst Intern | May 2025 - Oct 2025

- Designed and maintained clinical, operational, and financial reports and dashboards to support decision-making and quality-improvement initiatives.
- Wrote and optimized SQL queries for data retrieval; monitored data quality, investigated discrepancies, and documented repeatable reporting processes.
- Collaborated with cross-functional stakeholders to translate reporting requirements into usable outputs while protecting healthcare data under HIPAA.

Optum | Vijayawada, India

Medical Coding and Billing Specialist | Jan 2023 - Dec 2023

- Audited U.S. payer charts for Aetna, WellCare, and Anthem using Salesforce and NLP-assisted platforms; verified provider documentation for coding readiness and completeness.
- Assigned and validated ICD-10-CM and CPT codes with greater than 98% accuracy while meeting CMS, payer, and HIPAA requirements.

Lalitha Super Specialties Hospital | Guntur, India

Health Information Executive - Medical Records and HIS | Jan 2020 - Dec 2022

- Organized lab reports, prescriptions, immunization records, and discharge summaries; verified documentation completeness to support patient care, discharge, and billing.
- Supported documentation for Ayushman Bharat and Aarogyasri government health programs, helping eligible patients access covered services.

HEALTHCARE ANALYTICS PROJECTS

Hospital Length-of-Stay Dashboard | Tableau

- Analyzed inpatient utilization and diagnosis-level patterns; identified an average length of stay of approximately 9.5 days and higher stays for pneumonia and heart failure.

Hospital Management System | Python, CSV

- Built modular patient-record workflows with authentication, role-based access, data validation, activity logging, and an SQL-ready schema.

EDUCATION

Master of Science in Healthcare Informatics | University of Wisconsin–Milwaukee

May 2025 | GPA: 3.8

Bachelor of Pharmacy | Acharya Nagarjuna University | July 2022

CERTIFICATIONS AND LICENSURE

PTCB Certified Pharmacy Technician (CPHT) | Wisconsin Pharmacy Technician License

AWS Certified Cloud Practitioner | HIPAA Professional (HIPAAP)